



PARENT'S CODE OF CONDUCT

Catkins Preschool

July 2022

Catkins Preschool strives to provide its children with a safe, happy and welcoming environment to learn and play in. All staff have a duty to follow rules and procedures and in turn we would like parents and carers to take note of their responsibilities to ensure this practise is always maintained. We keep the wellbeing and safeguarding of the children at the forefront when making any decisions and ask that you help to do this also by:

- Sharing with us any information that you feel will benefit your child's development. This could include health, family situation and any new behaviours they have developed.
- Informing us of any changes to collection or drop off, including letting us know if your child will not be attending Catkins for any period of time and the reason behind any absences.
- Having open discussions with your key person and other members of staff about the care your child receives and bring to light any concerns or complaints you have so these can be resolved as soon as possible

To protect all of the children in our care we aim to ask as positive role models to them and we would ask any adults who come to the setting to do the same by refraining from:

- Using inappropriate language or displaying aggressive or intimidating behaviour towards the staff, children or other adults either in person or on the phone.
- Using or threatening the use of physical violence towards any other person
- Collecting or dropping your child to preschool if you have consumed alcohol, drugs or any other substance that will affect your ability to care for them
- Using offensive or inappropriate comments regarding the preschool or any of the children, parents or staff at the preschool on social media sites.

If the above conditions are breached there will be a meeting with the setting managers and the individual/s in question. A letter will be issued in the form of a warning that this behaviour is unacceptable and that there will be further actions should it continue. If deemed necessary after the first meeting the preschool can then withdraw permission for the individual/s to attend the preschool in any capacity. As a last resort, after all other methods have been explored, the child's place at the preschool will be withdrawn. This is a decision that we would like to avoid and hope that all parents will work together with us to make Catkins Preschool a secure and friendly place to be.